

FAQs

Q1. Which agency qualifies to be nominated by the State Government Authority as State Nominated Agency (SNA)?

- The State Nominated Agencies notified by Govt. of India could be State Govt. Agencies/Central Govt. Agencies (National Co-operative Consumer Federation [NCCF]/ National Small Industries Corporation [NSIC] etc.) or industries associations, as the State Govt. may deem appropriate.

Q2. How can I take coal through State Nominated Agency?

- The process of getting coal through SNA is given below:
 - a) Small consumers requiring coal should get recommendation from State Govt. authority like District Industrial Centre (DIC) in respect to coal quantity before registering with SNA
 - b) The recommended small and medium sector consumers get themselves registered with SNAs in a prescribed format and submit their monthly and yearly requirement online/offline
 - c) SNAs after scrutiny ask for payment of coal value from the small and medium consumers
 - d) Thereafter SNAs deposit the advance coal value at coal companies for supply of coal.
 - e) Coal Companies issue Sale Order/rail programme in commensuration with coal value.

Q3. If there is no agency for my state, how can I get coal?

- You may approach the respective nominating Authority of your state and impress for nomination of Agency. For contact details

of nodal officer of your state, go to 'List of Registered States' on 'Home Page'.

Q4. I have a small ancillary unit requiring coal up to 3500 tonns per year. How can I buy coal from Coal India Limited?

- Under New Coal Distribution Policy (NCDP) promulgated by Ministry of Coal in October 2007 small & medium sector consumers whose requirement is less than 4200 tons per annum and are not having any access to purchase coal or conclude Fuel Supply Agreement (FSA) can take coal form the State Nominated Agency. (SNA).For getting coal from State Nominated Agency, recommendation from District Industries Centre is a prerequisite besides other formalities, details of which can be obtained from SNAs. Only end users are eligible to take coal from SNA. You also have the option of buying coal through e- Auction. For details visit CIL's website at www.coalindia.in – Our Business- Sales & Marketing – E-auction

Q5. What are the rules/procedure/method adopted by CIL for enquiring and investigating the complaint against a State Nominated Agency for selling coal to traders or at higher price?

- As per New Coal Distribution Policy the concerned State Governments and Central Govt. Departments having administrative control over the agencies would be responsible to ensure that coal allotted for targeted consumer is distributed in a fair and transparent manner and appropriate action taken to prevent its misuse. Accordingly complaint receive if any is forwarded to the State Government Authority. Further action is taken as per the recommendation of State Govt. Authority.

